



DENILLO HEATING & COOLING, INC.
3627 BROWNSVILLE ROAD
PGH., PA. 15227

412-885-2356

FAX 412-885-2884

THANK YOU FOR YOUR BUSINESS!

Being in the HVAC Service Business, We understand the importance of having customers that are "More Than Satisfied", and we strive to achieve that goal. At Denillo Heating & Cooling, Inc., we have found that the best way for us to learn how to achieve this goal, is by asking you, our customer, your opinion.

Customer Name BRUNO DELLANA

Address 1134 PROSPECT Rd. Pgh PA 15227

1. Was the initial Contact with our Office prompt and helpful?

Very Satisfied Acceptable Not Acceptable

2. Were our installers courteous and professional?

Very Satisfied Acceptable Not Acceptable

3. Did the installers clean up after completing the job?

Very Satisfied Acceptable Not Acceptable

4. Was the operation of your new Equipment explained to you?

Very Satisfied Acceptable Not Acceptable

5. Would you recommend Denillo Heating & Cooling, Inc., to a relative or a friend?

Yes No

6. May we use your name as a reference for future customers?

Yes No

7. Please provide us with any additional comments: Extremely pleased w/ the workers - very courteous & polite.

THANK YOU FOR HELPING US TO BETTER SERVICE YOU