



412-885-2356

FAX 412-885-2884

### THANK YOU FOR YOUR BUSINESS!

Being in the HVAC Service Business, We understand the importance of having customers that are "More Than Satisfied", and we strive to achieve that goal. At Denillo Heating & Cooling, Inc., we have found that the best way for us to learn how to achieve this goal, is by asking you, our customer, your opinion.

Customer Name DENNIS W. GLINSKI

Address 57 W CALVIN DR McKEES ROCKS PA 15136

1. Was the initial Contact with our Office prompt and helpful?

Very Satisfied                       Acceptable                       Not Acceptable

2. Were our installers courteous and professional?

Very Satisfied                       Acceptable                       Not Acceptable

3. Did the installers clean up after completing the job?

Very Satisfied                       Acceptable                       Not Acceptable

4. Was the operation of your new Equipment explained to you?

Very Satisfied                       Acceptable                       Not Acceptable

5. Would you recommend Denillo Heating & Cooling, Inc., to a relative or a friend?

Yes                                       No

6. May we use your name as a reference for future customers?

Yes                                       No

7. Please provide us with any additional comments: Guy as usual

you did an excellent job, We always  
recommere you to EVERYONE. Thank you.  
**THANK YOU FOR HELPING US TO BETTER SERVICE YOU**