

FAX 412-885-2884

THANK YOU FOR YOUR BUSINESS!

Customer Name (SER)	BI	JRDELS	KY			
Address 403 FAST	6	ARDEN	RD		(1522	
Was the initial Contact with our	Offic	ce prompt and h	elpful?			
Very Satisfied		Acceptable			Not Acceptable	Э
2. Were our installers courteous ar	nd pro	fessional?			The second secon	
Very Satisfied		Acceptable			Not Acceptabl	e
3. Did the installers clean up after	comp	eleting the job?				
Very Satisfied		Acceptable			Not Acceptabl	e
4. Was the operation of your new E	Equip	ment explained	to you?			
Very Satisfied		Acceptable			Not Acceptabl	e
5. Would you recommend Denillo	Heati	ng & Cooling, I	nc., to a r	elati	ve or a friend?	
Yes/ABSOLUTELY		No				
6. May we use your name as a reference	rence	for future custo	mers?			
Yes ABSOLUTELY		No				
7. Please provide us with any addit	ional	comments:				
Outstanding pro	W	liphal	1 Price	M	lly 7	67.
prompt service		/	B		Q	
THANK VOIL FOR HE	TPI	VC US TO BET	TTER SE	RVI	CE VOII	



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THANK YOU FOR YOUR BUSINESS!

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Customer Name	Pal	Voge	· ~,		
Address 33/	6 B	rons	sielle	Kra	L
1. Was the initial Co	ntact with our C	Office prompt and	helpful?		
Very Satisfied		☐ Acceptable	1 . The 2 s	□ Not Acceptab	ala.
/	The second of th			I Not Acceptat	ПС
2. Were our installer	s courteous and	professional?			
Very Satisfied		□ Acceptable		□ Not Acceptal	ble
3. Did the installers of	clean up after co	ompleting the job	?		
Very Satisfied		□ Acceptable		□ Not Acceptal	ble
			1, 0	riotrioceptur	±±*
4. Was the operation	of your new Eq	uipment explaine	d to you?		
Very Satisfied	e se e e e al rejer di	□ Acceptable		□ Not Acceptal	ole
5. Would you recomn	nend Denillo H	eating & Cooling	, Inc., to a re	lative or a friend?	(1)
Yes		□ No			
6. May we use your n	ame as a referen	nce for future cus	tomers?		
Yes		□ No			
7. Please provide us v	vith any additio	nal comments:	this C	m pany	Kets
		sude is		· · · · · · · · · · · · · · · · · · ·	they
are very &	, ,	geable &	- 1		they Re
THANKY	OU FOR HEL	PING US TO BI	ETTER SEF	RVICE YOU	7



FAX 412-885-2884

THANK YOU FOR YOUR BUSINESS!

Customer Name BRUNO DELLANA
Address 1134 PROSPECT Rd. Pgh Pa 15227
1. Was the initial Contact with our Office prompt and helpful?
Very Satisfied □ Acceptable □ Not Acceptable
2. Were our installers courteous and professional?
Very Satisfied Acceptable Not Acceptable
3. Did the installers clean up after completing the job?
Very Satisfied Acceptable Not Acceptable
4. Was the operation of your new Equipment explained to you?
✓ Very Satisfied □ Acceptable □ Not Acceptable
5. Would you recommend Denillo Heating & Cooling, Inc., to a relative or a friend?
Yes \text{No}
6. May we use your name as a reference for future customers?
Yes No
7. Please provide us with any additional comments: Extremely please d
7. Please provide us with any additional comments: Extremely pleased w/ the workers - very workers a polite.

FAX 412-885-2884

THANK YOU FOR YOUR BUSINESS!

Customer Name JA	MES H	NDSI	K			and the second second
Address 5736	CHERRY	WE	DR	PG H	PA 15à	36-1666
1. Was the initial Cont	act with our	Office p	rompt and	helpful?		
➤ Very Satisfied		□ Acc	ceptable		□ Not A	cceptable
2. Were our installers of	ourteous and	d profes	sional?			
★ Very Satisfied	grande deglade.	□ Ac	ceptable		□ Not A	cceptable
3. Did the installers cle	an up after o	ompleti	ng the job?			
☐ Very Satisfied		⊠ Ac	ceptable		□ Not A	cceptable
4. Was the operation of	your new E	quipmen	t explained	to you?		
✓ Very Satisfied		□ Ac	ceptable		□ Not A	cceptable
5. Would you recomme	nd Denillo I	leating a	& Cooling,	Inc., to a re	lative or a	friend?
⊠ Yes		□ No	i.			
6. May we use your nar	ne as a refer	ence for	future cust	omers?		
⊠ Yes		□ No				
7. Please provide us wit	h any additi	onal con	nments:	HANKS FO	IN THE	EXTRA
WARMITH AND C	ower El	ECTR(BILLS			<u> </u>

DENILLO HEATING & COOLING, INC. 3627 BROWNSVILLE ROAD PGH., PA. 15227

"The Only GUY To Call"

412-885-2356

FAX 412-885-2884

THANK YOU FOR YOUR BUSINESS!

Customer Name SARY	L. GILBERT	
Address 363 FANNIE STR	EET MC DONALD PA	15057
1. Was the initial Contact with our	Office prompt and helpful?	
☑ Very Satisfied	☐ Acceptable	□ Not Acceptable
2. Were our installers courteous ar	nd professional?	
Very Satisfied	□ Acceptable	□ Not Acceptable
3. Did the installers clean up after	completing the job?	
Very Satisfied	□ Acceptable	□ Not Acceptable
4. Was the operation of your new E	quipment explained to you?	
Very Satisfied	□ Acceptable	□ Not Acceptable
5. Would you recommend Denillo I	Heating & Cooling, Inc., to a r	relative or a friend?
Yes	□ No	
6. May we use your name as a reference	ence for future customers?	
Yes	□ No	
7. Please provide us with any addition USUAL MY EXPERIEN	onal comments: Guy -	THANKS - AS
USUAL MY EXPERIE	JCE WITH YOU L	LAS ALWAYS BEEN
FRIENDLY, COURTEOUS THANK YOU FOR HEI		
THANK YOU FOR HET	PINCIES TO RETTED CE	DVICE VOII

DENILLO HEATING & COOLING, INC. 3627 BROWNSVILLE ROAD PGH., PA. 15227 "The Only GUY To Call"

412-885-2356

FAX 412-885-2884

THANK YOU FOR YOUR BUSINESS!

A MR in	6	Marara.	
Customer Name (Customer Name)	0	- Tripo de	11
Address 839 Vista	2	St. Pgk 1	52/2 F
1. Was the initial Contact with our C	oillC	ce prompt and helpful?	
Very Satisfied		Acceptable	□ Not Acceptable
2. Were our installers courteous and	l pro	ofessional?	
✓ Very Satisfied		Acceptable	□ Not Acceptable
3. Did the installers clean up after co	omp	oleting the job?	
Very Satisfied		Acceptable	□ Not Acceptable
4. Was the operation of your new Eq	luip	ment explained to you?	
☑ Very Satisfied		Acceptable	□ Not Acceptable
5. Would you recommend Denillo H	[eati	ng & Cooling, Inc., to a re	lative or a friend?
⊠_Yes		No	
6. May we use your name as a refere	ence	for future customers?	
Yes		No Ho	
7. Please provide us with any addition	nal	comments: They	were the
nery best. I	Ce	ent thank	them
endugh.			
THANK VOILEDD HEL	DIT	VC HE TO RETTER SEL	PVICE VOII



FAX 412-885-2884

THANK YOU FOR YOUR BUSINESS!

Customer Name Carol Loy
Address God Carolina Du Dakdale, Pa 15071
. Was the initial Contact with our Office prompt and helpful?
Very Satisfied □ Acceptable □ Not Acceptable
2. Were our installers courteous and professional?
Very Satisfied To Acceptable
3. Did the installers clean up after completing the job?
Very Satisfied Acceptable Not Acceptable
4. Was the operation of your new Equipment explained to you?
Very Satisfied Acceptable Not Acceptable
5. Would you recommend Denillo Heating & Cooling, Inc., to a relative or a friend?
Yes \(\square\) No
6. May we use your name as a reference for future customers?
Yes pre manging equation of the North servery
. Please provide us with any additional comments: <u>Suy has been my</u>
No. 1 person friend all that. I know
that he will always be there when I have a
THANK YOU FOR HELPING US TO BETTER SERVICE YOU problem
Great guy in