DENILLO HEATING & COOLING, INC. 3627 BROWNSVILLE ROAD PGH., PA. 15227 "The Only GUY To Call"

412-885-2356

FAX 412-885-2884

THANK YOU FOR YOUR BUSINESS!

Being in the HVAC Service Business, We understand the importance of having customers that are "More Than Satisfied", and we strive to achieve that goal. At Denillo Heating & Cooling, Inc., we have found that the best way for us to learn how to achieve this goal, is by asking you, our customer, your opinion.

Customer Name_	Pat	Vagel			
Address 33/	6 K	nons	rulle	Road	·
1. Was the initial Co	ntact with our	Office prompt and	l helpful?		ě
Very Satisfied		□ Acceptable		Not Acceptable	
2. Were our installer	s courteous and	d professional?		. HEARING WITHOUT WITH	
Very Satisfied		□ Acceptable	1 P. I. I. I. S. STANDER I W. 17 III. 1 A	Not Acceptable	
3. Did the installers	clean up after c	completing the job	?		
Very Satisfied		□ Acceptable		Not Acceptable	
4. Was the operation	of your new E	quipment explaine	d to you?		
Very Satisfied	in the second experts	□ Acceptable	:	Not Acceptable	
5. Would you recommend Denillo Heating & Cooling, Inc., to a relative or a friend?					
Yes		□ No			
6. May we use your name as a reference for future customers?					
Yes		□ No			
7. Please provide us with any additional comments: These Com pary & ets					
wonders take prede in their work, they					
THANK YOU FOR HELPING US TO BETTER SERVICE YOU					